

We're here to support you in delivering behavioral health solutions to our members.

AmeriHealth Caritas is a national leader in health care solutions for those most in need, impacting the lives of millions of individuals nationwide. With our mission-driven legacy of more than 40 years, we're more than just another health insurance company. Every day, we put care at the heart of our work for our members, their families, and our providers.

As a participating behavioral health provider with an AmeriHealth Caritas health plan, you'll benefit from the resources and support we offer as a company.

Our experienced Account Executives are poised to support you and your practice as you work to provide high-quality care to our members. Your AmeriHealth Caritas health plan Account Executive is your connection to an array of behavioral health practice support services, including up-to-date, evidence-based practice information and local and national service trends and resources.

As a participating behavioral health provider with an AmeriHealth Caritas health plan, your practice will have access to:

- Educational materials on effective screening, referral, and treatment practices; our exclusive Behavioral Health Provider Toolkit; trauma-informed care resources; virtual case-based learning opportunities; and e-learning modules designed to explore health topics from a behavioral health view
- Our Let Us Know program, which enables you to quickly and easily refer a member who needs additional support. Request member follow-up by completing the Member Intervention Form on the health plan website, and the health plan's Rapid Response and Outreach Team will respond to your referral within 48 business hours.
- Assistance from your Account Executive on any claims submission or streamlined payment option questions
- Practice-specific data on important health care quality measures to help you stay informed on our members' rates of receiving preventive care; care gap reminders for needed specialty care, and medication adherence
- Information on local community services and resources that promote behavioral health, wellness, and recovery and address needs related to social determinants of health, like transportation, employment, education, and housing
- Depending on your location, state-of-the-art technology providing virtual case-based learning opportunities to boost health care provider interconnections and knowledge exchange



Our members, your patients, will have:

- **Access to quality behavioral health benefits.** AmeriHealth Caritas health plans will help ensure your patients have timely and local access to quality primary and specialty behavioral and physical health care, including substance use treatment and other evidence-based services.
- **Comprehensive community wellness services.** Your patients' benefits include access to health promotion and wellness information and events that help prevent illness, promote well-being, and manage chronic physical and behavioral health conditions.
- **Face-to-face community-based care teams.** Our care teams address the layered needs of our members. Teams can include plan Medical Directors, Care Managers (registered nurses and licensed social workers), skilled Care Connectors and Community Health Navigators, and a frontline Rapid Response and Outreach Team. All collaborate with providers and members to identify and address member whole-health needs.

Data-driven analytics

AmeriHealth Caritas health plans are committed to offering data-driven and evidence-based services that exceed local requirements and deliver improved quality outcomes for all.

We strive to provide real-time insights and decision-support tools to identify efficiencies and opportunities for our provider partners. For example, we can distinguish which members are continuing their treatments from those who need outreach for continued progress. Our skilled Care Managers provide this support through member outreach and engagement techniques designed to improve continuity of care, especially during care transitions when members may need us most.

Value-based care

In 2007, AmeriHealth Caritas began partnering with providers to deliver innovative, value-based programs. Since that time, we have promoted value-based care models that incentivize high-quality, cost-effective care over the traditional fee-for-service system that pays for a volume of services, regardless of the value of the services. Our ability to transform provider compensation to a value-based structure can help increase opportunities for states and providers to better integrate physical and behavioral health services, address the social determinants of health, advance health equity, fill provider workforce gaps, enhance patient and provider experiences, improve quality and efficiency outcomes, and reduce overuse of opioids and other high-risk medications.

Join our provider network

To become an AmeriHealth Caritas provider, visit www.amerhealthcaritas.com/network.

For more information about AmeriHealth Caritas, visit www.amerhealthcaritas.com.

Scan to learn more.



We have **more than 25** active behavioral health-focused value-based programs, impacting **over 885** provider groups and serving **over 60k** members.

Model types include the following:



Community Partners Programs



Shared Savings Programs



Quality Enhancement Programs



Bundled Payment Programs

Our mission:
We help people get care, stay well, and build healthy communities.



www.amerhealthcaritas.com